### Jason Chapman

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# Objective

To utilize my analytical, organizational, and investigative skills in an analyst, investigator, or operations role related to the DHS mission.

# Areas of Strength

|  |  |  |
| --- | --- | --- |
| * Situational Assessment * Operations and Logistics | * Exceptional Communication * Financial Analysis | * Problem Solving * Intelligence Collection |

# Professional History

**JOB1USA SECURITY**

**Field Supervisor** March 2018 – February 2020

Maintained the safety and security of customers and team members in the Indianapolis region.

Key activities:

* **Investigated security breaches**, and initiated corrective actions as needed.
* Maintained a professional environment, **coaching staff to ensure compliance** with laws, regulations, policies, and procedures.
* **Conducted security planning** using the **all-hazards approach** to training, management, and assessments.
* Managed team scheduling and site reports.
* **Interviewed, processed, and on-boarded** new employees to maintain staffing averaging 20 new hires per month.

**HOME HEALTH DEPOT/LINCARE**

**Senior Service Representative, Management Program**  August 2015 – March 2018

Ensured consistent delivery and use of respiratory-therapy products and services for in-home patients for the leading U.S. respiratory therapy service provider.

Key activities:

* **Managed** operations, sales, inventory, and deliveries for **a 9-county area.**
* **Coordinated multi-site operations** during the acquisition of Home Health Depot by Lincare, July 2017.
* Acted as **sales liaison** and **branch manager** for partnership with IU Health Bloomington Hospital.

**BARNES & NOBLE BOOKSELLERS**

**Merchandising Manager** October 2012 – August 2015

Contributed to the financial and operational success of the nation’s largest bookstore chain.

Key activities:

* **Delivered positive financial results** through efficient execution of programs and gap analysis to identify incremental opportunities with tailored merchandising to maximize results.
* Conducted and managed new hire orientations and training, coaching teams about product and technical knowledge, and
* **Coordinated store operations** and **ensured compliance** with operational and performance standards.
* **Controlled labor hours** in relation to sales per hour throughout the year to create a bank in excess of 400 hours in preparation for holiday season needs.

# Professional History (continued)

**UNITED STATES ARMY, 1st CAVALRY DIVISION, 1st BRIGADE COMBAT TEAM, 7th CAVALRY REGIMENT**

**Cavalry Scout/Unit Armorer** August 2009 – August 2012

Executed security and counterterrorism roles through transfer of operations from the U.S. to the government of Iraq.

Key activities:

* **Organized transportation** of all arms room property for deployment to and from the National Training Center, California, Joint Base Balad, Iraq, and Camp Buehring, Kuwait.
* **Collected and communicated intelligence reports** about terrain, enemy strength, numbers, disposition, and equipment by establishing observation and listening surveillance posts.
* **Managed unit arms room**, maintaining operations readiness with zero reported losses.
* Assisted with **vehicle operations as driver, spotter, maintainer, and supervisor.**
* **Compiled transfer and withdrawal records** to assist with tracking of sensitive item locations while anticipating operational needs.
* Received **Army Commendation Medal** twice for distinguished service while enlisted with the 7th Cavalry Regiment**.**

# Education

**Master of Professional Studies (MPS) – Homeland Security**

Penn State University

**Bachelor of Arts (BA) – Law and Society (Sociology)**

Purdue University

# FEMA Certifications

IS-100.c Introduction to the Incident Command System

IS-120.c An Introduction to Exercises

IS-200.c Basic Indicent Command System for Initial Response

IS-230.d Fundamentals of Emergency Management

IS-453 Introduction to Homeland Security Planning

IS-700.b An Introduction to the National Incident Management System

IS-800.c National Response Framework

IS-921.a Implementing Critical Infrastructure Security and Resilience